

31 March 2016

Dear Valued Customer

**ANNUAL REVISION 2016/2017: AMENDMENTS TO TPT'S TERMINAL OPERATING GUIDELINES EFFECTIVE 1 APRIL 2016**

In an effort to improve our services and, in order to maintain a sound relationship with yourselves TPT has reviewed its Terminal Operating Guidelines, the business shall be bringing about changes as of 1 April 2016 for the 2016/2017 financial year. This communiqué is intended to inform TPT's customers of the changes effected.

This review is undertaken every year and TPT urges customers to ensure that they are apprised of the changes brought by the review and are familiar with the terms contained in Terminal Operating Guidelines. For ease of reference, please find attached, the Terminal Operating Guidelines and a Summary of amendments, in PDF.

We trust that the aforementioned will serve as an easy reference guide to the changes effective as of 1 April 2016. Please note that the revised documentation can be accessed on TPT's website [www.transnet-tpt.net](http://www.transnet-tpt.net) from 1 April 2016 which can be found under the link TPT Documents.

**Kind regards**



**Earle Peters**

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