

31 March 2015

Dear Customers and Stakeholders

TPT Terminal Operating Guidelines (TOG); version 5

It gives us great pleasure to introduce version five (5) of the Transnet Port Terminals operating guidelines for the Ro-Ro, Break bulk, Bulk and Automotive sectors which will be effective from 1 April 2015.

In order to manage operational planning challenges, the new TOG will be reviewed over the next three months so as to allow time to assess the effectiveness of the changes.

The principal of the TOG has always been to provide a mechanism to promote customer satisfaction, effective capacity management and operational efficiency.

We thank you for your continued support and should you have any queries in this regard, please feel free to contact Mr Earle Peters, TPT National Planning Executive at earle.peters@transnet.net or Miss Thoko Chaincomo, National Planning manager (Bulk, break bulk and automotive) at Thoko.chaincomo@transnet.net

Kind Regards,



Earle Peters
National Planning Executive
Transnet Port Terminals